

## How to Enable Remote Printing Support in Windows

Your computer must be running Windows XP Service Pack3 or Windows Vista SP1 to use the remote printing features of the QuickBooks Terminal Server. You can see your Windows version and Service Pack by clicking the right mouse button on the My Computer or Computer icon and selecting Properties from the drop down menu.

If your Service Pack is below the necessary level, please install the appropriate service pack for your Windows system from <http://www.microsoft.com/downloads> or by using Windows Update. Windows Update can be accessed on your system by clicking the Start button and browsing to (All) Programs. Windows Update will be at or near the top of the list of programs.

You will also need the Microsoft .Net 3.x Framework installed on your computer in order for remote printing to work. You can see if .Net 3.x Framework is installed on your computer by clicking on Start, Control Panel and double-clicking either Add/Remove Programs (Windows XP) or Programs and Features (Windows Vista). Scroll down the list and see if you have "Microsoft .Net Framework 3.x" in the list of installed programs. Please download and install the current version, 3.5 SP1, from the Microsoft Download site (<http://www.microsoft.com/downloads>) if you do not see it in the list. Simply type ".Net" into the search bar at the top of the page and hit enter. Select 3.5 SP1 from the list and click the download button. Follow the instructions for installation. Please note that .Net 3.x is currently an optional update and is not installed as part of Windows Update, and that .Net3.5 SP1 is a full program and not an upgrade. You will not need to install any prior versions.