

How to Start Using Your New QuickBooks Service

We make a best effort attempt to support as many Internet browsers as possible. We recommend Microsoft Internet Explorer as it is 100% compatible with the Windows 2008 Terminal Servers hosting your QuickBooks data.

We strongly recommend that you visit our support site <http://www.altpc.com/support> or click [here](#) to download and import the Internet Explorer settings shortcut. The shortcut will ensure that the Microsoft Terminal Server add-ins are enabled and that the ALTPC.com servers are listed in your Internet Explorer Trusted Sites.

Open your favorite Internet browser, Internet Explorer, Firefox, or other. In your browser's address bar type <http://ts01.altpc.com/ts> and hit enter or click Go.

When prompted, enter your username and password in the following format. Please note that "Altpc\" must precede you username.

Username: [Altpc\username](#)

Password: [password](#)

Please ignore the checkbox to save your password. For security purposes you will need to enter your login information here each time that you connect to the QuickBooks remote server.

Your browser window should connect to the ALTPC QuickBooks launchpad site. Note the checkbox at the bottom of the screen. If you are using an unsecured computer or you do not want your username to be memorized by the computer, remove the check.

Click on the QuickBooks Premier Edition icon for the version you wish to run.

Click the Connect button on the RemoteApp window that appears.

You will need to enter your username and password once more. At this point you also have the option to save your login information so that subsequent logins will not need your login credentials. You may save your login information at this prompt.

QuickBooks Premier will take several seconds to load. You should be presented with your QuickBooks screen and login dialog box. Login with your QuickBooks username and password.

If you are sharing your QuickBooks file with your accountant or other company employees, you should check to make sure that multi-user mode is enabled. Click the File menu item at the top right of the toolbar and select switch to multi-user mode. If "Switch to Single-User Mode" is listed on your File menu, then you are already in multi-user mode and you can click off the menu.

You can now start using QuickBooks with the knowledge that your company's data is secure and that you are free from the hassle of backups, constant updates, and the limitations local networks.